

# COURTNEY TIBERIO

UX DESIGNER, WEB & MOBILE DESIGN CONSULTANT

## PROFILE

Works with stakeholders and software engineers, from concept to final product, to maintain empathy for users and design for impactful user experiences. Continually takes on new challenges and education, pushes for more complex and ambitious goals. A career built on a wide range of roles, with hard and soft skills, as an entrepreneur and founding co-owner of a tech cooperative. Passion for environmental stewardship, social and economic justice, and cultivating relationships.



+1 828.423.6684



[courtney.tiberio@gmail.com](mailto:courtney.tiberio@gmail.com)



[www.linkedin.com/in/courtney-tiberio-63062010/](http://www.linkedin.com/in/courtney-tiberio-63062010/)



Asheville, NC, USA

## TOOLS

Sketch

InVision

Figma, Figjam

Miro

Adobe Creative Cloud

WordPress

HTML and CSS

Jira, Confluence

Hubspot

MailChimp, Constant Contact

## EDUCATION

A.A.S., Digital Media, 2008,

Asheville-Buncombe

Community Technical College

Phi Theta Kappa Member

Distinguished Honor Graduate

President's List 2005-2008

A-B Tech Foundation

Scholarship Recipient

## INTERESTS

Music

Hiking

Kayaking

Wild Food Foraging

Gardening

## PROFESSIONAL EXPERIENCE

### UX RESEARCHER & DESIGNER, PROJECT MANAGER

[Courtney Tiberio & Associates](#) | 2022 - Current

- Design and lead workshops to clarify digital product goals and features, and build comprehensive project plans
- Perform UX assessments, research, and testing
- Produce digital product design artifacts
- Project manage digital product development

### UX DESIGNER, PROJECT MANAGER

[FullSteam Labs](#) | 2015 - 2022

- Designed user flow and design artifacts for dozens of websites, web apps, and mobile apps
- Maintained user empathy throughout design and development
- Produced instructional documentation for product managers
- Improved user flow and features of existing digital products
- Designed and moderated QA and usability testing
- Managed client-facing communications, including translation between stakeholders and developers
- Defined project scope, managed Jira boards, timeline, and budget, and facilitated sprint meetings for dozens of projects
- Provided ongoing design, content, and feature support for dozens of clients
- Developed logo, branding, and marketing materials for nonprofits and businesses
- Contributed to all aspects of running and evolving a successful tech cooperative

### DESIGNER, DEVELOPER

[Birdhouse Creative](#) | 2005 - 2017

- Managed WordPress website design, development, and maintenance for dozens of clients
- Developed and implemented content strategies, managing and creating content
- Crafted corporate identity and graphic design for clients
- Designed, published, and successfully promoted 12 books